## Quest

GROUP

## Corporate Presentation

Based on Q1 2018 Financial Results

- Overview
- Financial Performance
- Outlook


## Quest <br> GROUP

## Quest Group @ a Glance (Q1 2018)



## Segment Description

## IT Products

(Wholesale/ Retail)

- Largest distributor of H/W and S/W products in Greece
- Certified Greek partner of major international vendors
- Own Brand assembler \& distributor
- Apple's Value Added Distributor for Greece \& Cyprus
- 120 service centers for Technical Support
- Advanced e-commerce platform
- Personnel: 374
- $40 \%+$ of IT distribution in Greece

| Q1 2018 (€ x 1.000) | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total gross segment sales | 66.226 | 21.451 | 24.327 | 10.419 | 464 | - | 122.888 |
| Inter-segment sales | (6.354) | (267) | (329) | (4) | (71) | (1) | (7.026) |
| Net sales | 59.872 | 21.184 | 23.998 | 10.415 | 393 | (1) | 115.862 |
| EBITDA | 1.569 | 494 | 2.838 | 5.587 | 267 | (65) | 10.691 |
| \% sales | 2,6\% | 2,3\% | 11,8\% | 53,6\% | 67,9\% | - | 9,2\% |
| Profit/ (Loss) before income tax | 911 | 126 | 2.486 | 2.790 | 32 | (70) | 6.274 |
| \% sales | 1,5\% | 0,6\% | 10,4\% | 26,8\% | 8\% | - | 5,4\% |
| Profit/ (Loss) after tax for the period | 588 | (149) | 1.711 | 1.950 | 2 | (83) | 4.018 |


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\#1 system integrator in domestic market

- 30+ countries of operations
- 600+ customers across industries \& geographies
- $80 \%$ of revenues from services
- $1 / 3$ of revenues coming for International activities
- 50+ years in ICT business
- 40+ years experience in finance \& telecoms
- Personnel:705 specialized it/tech professionals


Largest Local Courier Operator in SE Europe

- Leading Alternative Postal Operator in Greece ( $25 \%+$ market share)
- 50 m shipments/year (courier \& Post)
- 500+ Service Points
- 36 years experience
- 30.000 m 2 facilities
- Personnel: 452


## P\&L (Q1 2018)

## SALES





|  | Q1 2018 | YoY \% | Q1 2017 |
| :---: | :---: | :---: | :---: |
| Sales | 115.862 | 19,8\% | 96.733 |
| EBITDA | 10.691 | 52,1\% | 7.027 |
| \% sales | 9,2\% |  | 7,3\% |
| EBIT | 7.487 | 65,0\% | 4.537 |
| \% sales | 6,5\% |  | 4,7\% |
| EBT | 6.274 | 75,9\% | 3.566 |
| \% sales | 5,4\% |  | 3,7\% |
| EAT | 4.018 | 61,6\% | 2.487 |
| EAT \& Minority interest: | 3.730 | 49\% | 2.503 |
| Depreciation \& Amortization | 3.204 | 28,6\% | 2.491 |
| CAPEX \& New Invesments | 642 | -70,7\% | 2.192 |

GROUP

## Balance sheet (Q1 2018)

Amounts in ,000 €


## Cash Flow (Q1 2018)

| Amounts in ,000€ Group Cash Flow |  |  |  |
| :---: | :---: | :---: | :---: |
|  |  | 3M 2018 | 3M 2017 |
| EBITDA |  | 10.691 | 7.027 |
| Depretiation/Amortization |  | -3.208 | -2.491 |
| Financial cost/(income) |  | -1.215 | 0 |
| Capex(tangible assets) |  | -526 | -1.913 |
| FCF(ops) |  | 8.950 | 5.114 |
| Receivables |  | 9.615 | 5.322 |
| Inventories |  | -514 | -1.197 |
| Income Tax paid |  | -90 | -420 |
| Debt-Banks |  | -4.970 | -8.630 |
| Capital Return |  | 0 | -8.559 |
| Other Liabilities (Trade \& other payables) |  | -10.141 | -934 |
| Other |  | -3.751 | -1.558 |
| Total Cash Movements for the year | Operation | 4.634 | 8.419 |
|  | Investment | -567 | -2.074 |
|  | Financial | -4.969 | -17.207 |
| Total Change |  | -901 | -10.862 |
| Cash \& Equivalent at beginning of year |  | 47.937 | 65.931 |
| Cash \& Equivalent at end of the period |  | 47.035 | 55.070 |

## Quest <br> Highlights / Outlook by Sector

IT Products
(Wholesale/ Retail)

IT Services

Courier \& Postal

Financial
Transactions

Ren. Energy
Other

- Sales to grow by expansion of the product line, the Mobility sector and iStorm retail network
- Good Start for the year with (+34\%) sales Growth in Q1, driven by Mobility gaining Market Share.
- Focus on Cost Optimization Improving Profitability and margins and contain WoC
- Growth is also estimated for remaining period 2018, at a more moderate rate.
- Slow down of Sales (-8\%) and Decrease in Pfotitablity(-68\%) in 2018 Q1 due to by a higher than expected delays in certain projects.
- Focus is on Growth in EU Services / and improve project delivery ops and optimize cost structure.
- We estimate a difficult remaining 2018 both in terms of revenues and profitability mainly due to project roll out delays.
- Revenue growth driven mainly venue driven by e-commerce.
- Courier grew by ~9\% while Post declined by ~2\% - On aggregate revenues grew by ~5\% in Q1
- New Investments - automated sorting hub - were delayed due to licensing bureaucracy
- Growth in revenue is estimated for remaining 2018 \& growth in profitability @ more moderate rates.
- A high growth in sales (+74\%) and even higher in EBT (10x) was achieved during 2018 Q1 fueled mainly by the legislative enforcement of POS installations in merchants, implemented Q3 2017.
- Growth is estimated for the rest of 2018, most probably at a more moderate pace. Further future growth to be driven mainly by transactions and new services .
- Focus to reduce fin leverage and achieve future agreements with major clients
- R.Energy: Results are significantly higher in Q1 2018 due to the acquisition of new solar parks during 2017. Growth in sales and profitability is estimated during the remaining year, while additional growth investments are further planned.
- Actively looking for new investments in core /other areas with adequate return


## Q1 2018 Highlights / Group Outlook

## Highlights

Double digit growth in sales Sales (+20\%) vs Q1 2017

Double digit growth in EBITDA (+52\%) , in EBT (76\%) \& Earnings per Share (49\%) vs Q1 2017

Recovered of loss of sales and profit, of BriQ (ATHEX:BRIQ) - carved out in during Q3 2017

Q1 Results validate initial estimations regarding the growth and positive operational cash flows

## Outlook

Remaining year financial results are estimated to increase at a more moderate pace than Q1

## Quest <br> GROUP

## Segment P\&L (Q1 2018)



Energy \& Other
Total Group
Sales


Ebitda

10.691

9,2\%

## Segment Analysis Q1 2018

| 3M 2018 (€ x 1.000) | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total gross segment sales | 66.226 | 21.451 | 24.327 | 10.419 | 464 | - | 122.888 |
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| Net sales | 59.872 | 21.184 | 23.998 | 10.415 | 393 | (1) | 115.862 |
| EBITDA | 1.569 | 494 | 2.838 | 5.587 | 267 | (65) | 10.691 |
| \% sales | 2,6\% | 2,3\% | 11,8\% | 53,6\% | 67,9\% | - | 9,2\% |
| Profit/ (Loss) before income tax | 911 | 126 | 2.486 | 2.790 | 32 | (70) | 6.274 |
| \% sales | 1,5\% | 0,6\% | 10,4\% | 26,8\% | 8\% | - | 5,4\% |
| Profit/ (Loss) after tax for the period | 588 | (149) | 1.711 | 1.950 | 2 | (83) | 4.018 |
| Profit/ (Loss) after tax \& MI for the period |  |  |  |  |  |  | 3.730 |
| Capex \& New Investments | 139 | 103 | 165 | 232 | - | 2 | 642 |
| Net cash/(debt) | (16.480) | 4.052 | 20.180 | (16.412) | 1.251 | 6.967 | (442) |
| 3M 2017 (€ x 1.000) | IT Products | IT Services |  <br> Postal | Financial Transactions | Renewable Energy | Unallocated | Total |
| Total gross segment sales | 50.094 | 23.301 | 23.215 | 5.971 | 60 | 470 | 103.111 |
| Inter-segment sales | (5.441) | (164) | (317) | - | - | (455) | (6.377) |
| Net sales | 44.652 | 23.137 | 22.898 | 5.971 | 60 | 15 | 96.733 |
| EBITDA | 1.089 | 812 | 2.097 | 2.525 | (74) | 578 | 7.027 |
| \% sales | 2,4\% | 3,5\% | 9,2\% | 42,3\% | -123,5\% | 3903,0\% | 7,3\% |
| Profit/ (Loss) before income tax | 568 | 392 | 1.863 | 260 | (83) | 566 | 3.566 |
| \% sales | 1,3\% | 1,7\% | 8,1\% | 4,4\% | - | - | 3,7\% |
| Profit/ (Loss) after tax for the period | 396 | 219 | 1.325 | 178 | (91) | 459 | 2.487 |
| Profit/ (Loss) after tax \& MI for the period |  |  |  |  |  |  | 2.503 |
| Capex \& New Investments | 94 | 193 | 141 | - | 1.761 | 4 | 2.192 |
| Net cash/(debt) | (3.170) | 8.476 | 18.938 | (29.094) | 7.922 | 14.555 | 17.627 |
| Diff 2018/2017 \% | IT Products | IT Services | Courier \& Postal | Financial <br> Transactions | Renewable Energy | Unallocated | Total |
| Total sales | 34,1\% | -8,4\% | 4,8\% | 74,4\% | - | -109,6\% | 19,8\% |
| EBITDA | 44,1\% | -39,2\% | 35,3\% | 121\% | - | -111,2\% | 52,1\% |
| Profit/ (Loss) before income tax | 60,4\% | -68,0\% | 33,4\% | - | 138,2\% | -112,4\% | 75,9\% |
| Profit/ (Loss) after tax for the period | 48,6\% | -168,1\% | 29,1\% | - | 102,7\% | -118,2\% | 61,6\% |
| Profit/ (Loss) after tax \& MI for the period |  |  |  |  |  |  | 49,0\% |

## IT Products (Wholesale/Retail) Q1 2018



## IT Services (Q1 2018)



## Courier \& Post (Q1 2018)

| Sales | $\begin{gathered} 2018 \\ 2017 \end{gathered}$ | $\begin{gathered} 24.276 \\ 23.164 \end{gathered}$ | $\begin{gathered} (278) \\ (266) \end{gathered}$ | $\begin{gathered} 23.998 \\ 22.898 \end{gathered}$ | 5\% |
| :---: | :---: | :---: | :---: | :---: | :---: |
| EBITDA | $\begin{gathered} 2018 \\ 2017 \end{gathered}$ | $\begin{gathered} 2.838 \\ 2.096 \end{gathered}$ | 0 | 2.838 | +35\% |
|  |  |  | 1 | 2.097 |  |
| EBT | $\begin{gathered} 2018 \\ 2017 \end{gathered}$ | $\begin{gathered} 2.486 \\ 1.862 \end{gathered}$ | 0 | 2.486 | 3\% |
|  |  |  | 1 | 1.863 |  |

## Financial Transactions (Q1 2018)

| Sales | 2018 <br> 2017 | 10.419 <br> 5.971 | (4) <br> - | 10.415 <br> 5.971 |
| :--- | :---: | :---: | :---: | :---: |
| EBITDA | 2018 <br> 2017 | 5.556 <br> 2.526 | 31 <br> (1) | 5.587 <br> 2.525 |
| EBT | 2018 <br> 2017 | 2.759 <br> 261 | 31 <br> (1) | 2.790 <br> 260 |

## Energy \& Other Activities (Q1 2018)



## Quest Group @ a Glance (12M 2017)



## Segment Description (12M 2017)

## IT Products

(Wholesale/ Retail)

- Largest distributor of H/W and S/W products in Greece
- Certified Greek partner of major international vendors
- Own Brand assembler \& distributor
- Apple's Value Added Distributor for Greece \& Cyprus
- 120 service centers for Technical Support
- Advanced e-commerce platform
- Personnel: 366 - \#1 system integrator in domestic market
- 30+ countries of operations
- 600+ customers across industries \& geographies
- $80 \%$ of revenues from services
- 50+ years in ICT business
- 40+ years experience in finance \& telecoms
- Personnel: 667 specialized it/tech professionals

| 12M 2017 (€ x 1.000) | IT Products | IT Services | Courier \& Postal | Financial Transactions | Renewable Energy | Unallocated | Total of cont. operations |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total gross segment sales | 241.821 | 84.000 | 99.139 | 38.508 | 859 | 1.100 | 465.427 |
| Inter-segment sales | (25.503) | (936) | (1.487) | (93) | (25) | (935) | (28.978) |
| Net sales | 216.318 | 83.064 | 97.652 | 38.415 | 834 | 165 | 436.449 |
| EBITDA | 5.770 | 2.811 | 12.386 | 17.251 | 190 | 843 | 39.251 |
| \% sales | 2,7\% | 3,4\% | 12,7\% | 44,9\% | 22,8\% |  | 9,0\% |
| Profit/ (Loss) before income tax | 3.500 | 159 | 11.231 | (645) | 797 | 34 | 15.076 |
| \% sales | 1,6\% | 0,2\% | 11,5\% | -1,7\% | 96\% | 20,5\% | 3,5\% |
| Profit/ (Loss) after tax for the period | 1.730 | (1.053) | 7.763 | (3.018) | 709 | (219) | 5.912 |

## SALES



## EBT



2017 VS 2013 +223\% 4years CAGR +34\%

2017 VS 2013
+334\%
4years CAGR
$+44 \%$

## Current Activities Main Growth Focus Areas



Further Investments in Renewable Energy \& New Business Development

## Strategic Focus Areas



## Quest's 2018-2021 Strategy

## Strategic Orientation

## Strategic Targets

| Reach ~€600m Revenues (+50\% vs 2016) | Digital Economy Mobility \& loT E-Commerce | Growth Investments 2018-2021 €80m |
| :---: | :---: | :---: |
| Organizational <br> Agility <br> Business <br> Development | Quest <br> GROUP | Value Creation |
| Improve  <br> \% EBITDA $\rightarrow>9 \%$ <br> $\&$  <br> $\%$ EBT Adj. $\rightarrow>6 \%$ | IT Products \& Services, Courier/Post, Fin. Transactions, Renewable Energy +1-2 New Sectors | Achieve Fair Market Cap Valuation |

## Corporate Governance

- The management and operation of the Quest Group is based on a modern, dynamic and flexible Corporate Governance model.
- Group Corporate Governance:
$\checkmark$ Is in line with Greek law
$\checkmark$ Complies with the Hellenic Code of Corporate Governance (HCGC) with some discrepancies mentioned in the Annual Financial Report
- Corporate Governance aims at the:
$\checkmark$ responsible operation of the Group
$\checkmark$ the viability of its companies and
$\checkmark$ to safeguard the interests of the Shareholders and Stakeholders.
- BoD is the highest governing body of Quest Holdings Group
- BoD consist of 9 members -4 non executive / independent
- Quest Holdings Board of Directors - 5 Board Committees
- Quest Group Organizational and Operational Manual (based on HCGC)
- 27 Group Policies


## Goals

By applying the core principles of Corporate Governance, the company has set the following goals:

- transparency in management and corporate responsibility
- disclosure of information to shareholders and their participation in key decision-making
- Speed decision-making and efficient administration
- identification, recognition and mitigation of risks
- ensuring a quality work environment
- independence in the exercise of control and finally
- awareness of the company and its personnel on issues related to the relationship with the natural and the social environment.
- 36 Standard Procedures (valid for all companies)
- Decision Making Procedure and Tables (approved by the Company BoD)
- Representation Table for every Company (approved by the Company BoD)


## CSR \& Sustainability

- CSR and Sustainable Development is a strategic focus for Quest Group.
- The Group endorses the 10 Principles of the UN Global Compact, the 17 UN Sustainable Development Goals and complies with the Greek Sustainability Code.
- The Group publishes Annual Sustainable Development Report according to the GRI Standards (Global Reporting Initiative), which includes all companies with total turnover of more than $5 \%$ of the consolidated turnover.


## Strategic CSR Focus

- Market: Responsible and Ethical Entrepreneurship, Regulatory Compliance, Continuous Growth, Expansion to new Areas, Total Customer Satisfaction
-Human Capital: Training and Development Initiatives, Increase Employee Satisfaction
- Environment: Increase Recycling Activities, Reduce Power Consumption, Reduce emissions from ACS Transportations
- Society: support Entrepreneurship and Innovation through IQbility Incubation Center, Support Digital Transformation in Education by implementing various actions, increase volunteering



## Share \& Shareholders Structure



*On 31/3/2018
**Included amount 27.420k ( $£ 2,3$ per share) refers to share capital decrease and return to shareholders, shares of BriQ Properties REIC

## Disclaimer

- This document might contain estimations and forward-looking statements relating to the Group's future business, development and economic performance. It also includes statements from sources that have not been independently verified by the Company.
- Such statements may be subject to a number of risks, uncertainties and other important factors, such as but not limited to:
- Competitive pressures
- Legislative and regulatory developments
- Global and local macroeconomic and political trends
- Fluctuations in currency exchange rates and general financial market conditions
- Delay or inability in obtaining approvals from authorities
- Technical development
- Litigation
- Adverse publicity and news coverage, which would cause actual development and results to differ materially from the statements made in this document
- Quest Holdings assumes no obligation to update or alter such statements whether as a result of new information, future events or otherwise.


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